



20-YEAR LIMITED WARRANTY - MANUFACTURING DEFECTS

Fritztile is backed by a 20-year limited warranty against wear-through. The limited warranty applies to Fritztile that has been installed using Fritztile manufacturer's approved support products, in strict conformity with Fritztile installation and maintenance instructions. In the event of any such failure of wear-through within the warranty period, Fritztile's sole obligation is, at its expense, to furnish like or similar Fritztile for the replacement of the individual tiles. The user, at his expense, will perform the replacement. Fritztile shall not be liable under any circumstances for incidental or consequential damages of any kind whatsoever such as labor, inconvenience or injury. Fritztile Provides No Warranty of Merchantability or Fitness for a Particular Purpose; user shall determine suitability of this product for its intended use and assumes all risks of its use and handling.

THIS WARRANTY DOES NOT COVER:

1. Dissatisfaction due to improper installation, maintenance or misapplication of maintenance materials.
2. Damage from stains, scratches, and scuffs, discoloration caused by tracking residue from other surfaces or any intentional misuse of the product.
3. Problems due to moisture, alkali or hydrostatic pressure in underfloor.
4. Materials installed with obvious visible defects, color variation or shading.
5. Dissatisfaction due to subfloor failure or staining and shading originating from the subfloor or improper maintenance.
6. Premature wear caused by furniture or other mechanical misapplications or heavy rolling loads.
7. Catastrophic occurrences due to weather or fire or flood or geological or terrorist or wartime events.
8. Improper selection or use of adhesives.

NOTICE OF CLAIMS:

All claims must be made in writing and sent to Fritztile 180 Gordon Drive, Suite 107, Exton, PA 19341. Claims must be made within 30 days after buyer learns of the facts upon which the claim is based. All claims not made in writing or those received after the time period specified above shall be deemed waived.

LIMITATION OF LIABILITY:

The buyer's sole and exclusive remedy against Fritztile for a breach of warranty or for damage caused by a defective product shall, at the option of Fritztile be limited to repair or replacement of the defective material, or refund of the purchase price. In no case will Fritztile be liable for labor to remove and/or reinstall its flooring. In no event shall Fritztile be liable for direct, indirect, general, special, incidental, consequential or other damages of any kind whatsoever, regardless of the causes of such damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

For more information visit www.fritztile.com or call 800-345-6202.